

Mohamed Naimuddin U S



IT Support Engineer

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01 PROFILE

I am a Computer Science and Engineering graduate (Class of 2023) with a passion for using technology to solve real-world challenges. I began my career as an IT Engineer at Compass Global Services, gaining practical experience in IT infrastructure and technical support. I then advanced to a Software Engineer role at PreparEd Academy in Sharjah, contributing to educational technology projects. Currently, I work as a Technical Support Engineer at Vision Angles Securities in Al Khobar, Saudi Arabia, providing IT support for over 150 Redtag stores, addressing various technical challenges. With a strong foundation in computer science and a commitment to continuous learning, I am eager to connect with professionals to collaborate and innovate.

02 EMPLOYMENT HISTORY

07/2024 — Present

Technical Support Engineer at Visions Angles Security Est.

Khobar

As a Technical Support Engineer, I provide specialized support for IP cameras at all Redtag outlets in Saudi Arabia. My responsibilities include:

- Ensuring smooth operations through ticketing systems and IP reconfiguration.
- Handling Hikvision, Dahua, and Aver camera systems, troubleshooting issues, and optimizing network configurations to maintain security and performance.
- Responding promptly to support requests and resolving technical challenges to minimize downtime across all store locations.

10/2023 — 04/2024

Software Engineer at preparEd academy

Sharjah

I have hands-on experience in software development with technology PHP,Laravel,java script,Vue.js, andMySQL equipping me to tackle dynamic challenges and drive innovation.

Project: PreparEd Academy LMS Application

This application facilitates learning for children aged 1 to 10 in a virtual mode. It enables teachers to assign tests, tasks, and video lessons while monitoring student progress, skills, and marks. The application supports various users, including admin, HOD, teachers, and students.

Technical Skills: PHP, Laravel, JavaScript, Vue.js, MySQL

Associate Software Developer(intern) at Tekworks

Hyderabad

I have hands-on experience in Core Java, MySQL, and a Tekworks online internship, positioning me to tackle dynamic challenges in software development. I am eager to leverage my diverse skill set to drive innovation and deliver impactful solutions.

Project Title: Arogya Hospital Information Management System

Description: This system tracks patient data, including personal and medical records, and manages medication information for efficient healthcare operations.

Technologies: Java, Collections, OOP principles

03 EDUCATION

Sep 2019 — Sep 2023

P A College of Engineer

Mangalore

Bacheoler's in Engineering Computer Science and Engineer

Mar 2017 — May 2019

St Aloysius Pre-University College

Mangalore

Pre Degree

04 SKILLS

Core Java	● ● ● ● ●	Laravel	● ● ● ● ●
HTML	● ● ● ● ●	IP Troubleshooting	● ● ● ● ●
CSS	● ● ● ● ●	Communication	● ● ● ● ●
Vue.js	● ● ● ● ●	Troubleshooting	● ● ● ● ●
MySQL	● ● ● ● ●		

05 COURSES

Jun 2024

Introduction to Cybersecurity at Cisco

Aug 2020

Programming for Everybody (Getting Started with Python) at University of Michigan

Sep 2023

Building Database Applications in PHP at University of Michigan

Jan 2022

Fundamentals of Red Hat Enterprise Linux at RedHat Linux

Aug 2020

Build Your Portfolio Website with HTML and CSS at Coursera Project network